



DOMA Technologies SEAPORTE Quality Control Program

Every employee of DOMA Technologies believes in doing the job right the first time. Our Corporate Quality Control (QC) Plan is established to provide guidelines and to serve as a process performance metric for excellence in all areas of our performance. Using proven and successful principles and practices Quality Control is integrated within the complete project management infrastructure and throughout our corporate software development division. We routinely tailor our QC Plan to match specific contract requirements and specific software, hardware, and system operating environments we are supporting. This QC approach has been utilized with great success on many of our projects, and we are confident that we will continue with the same degree of success in support of our SEAPORTE efforts. We continually implement new and creative techniques for ensuring the highest of quality industry standards, and, like all of our projects, "Quality" will be of the utmost importance. We will provide a copy of our QA Plan to the customer upon request. It consists of several sections, which address how, and how often we interact with the customer, our reporting system, how we train and monitor our personnel performance, and other important factors to help ensure that the customer and we are working together as a team.

Our QC Plan has been developed as the principal basis for assessing overall performance of our personnel and the emphasis is on teamwork in every task effort. This QC Plan provides the methodology by which we will monitor the performance of our personnel and the work done on any SEAPORTE task effort. The QC Plan establishes metric performance objectives and provides performance benchmarks that ensure a quantifiable basis for measuring effectiveness. Performance objectives are those designated with corresponding performance measures and standards. The plan is designed so that surveillance is limited to that which is necessary to verify that DOMA Technologies and our subcontractors are performing critical services satisfactorily and are meeting individual customer performance objectives. Surveillance will be in accordance with the Individual Task Order Performance Requirements or translated from the SOW accompanying each order. Our QC Plan consists of the following sections and paragraphs.

- Methods for Identifying & Preventing Defects
- On-site Records, Inspections and Evaluations
- Contractor-Customer Meetings
- Kick-off Meeting for each Task Order with customer
- Government-Contractor Surveillance
- Customer Satisfaction
- On-site Support
- Contingency Support
- Performance Reviews and Evaluations
- Personnel Supervision
- Lines-of-Communication
- Corporate Ethics
- Training