


## Customer: U.S. Army Medical Command, San Antonio, TX



DOMA Technologies is tasked with providing the USAMEDD PASBA organization with a medical records document management solution that provides on site medical records administrative/technician support and remote auditing personnel providing independent patient medical records coding compliance auditing, provider training, and oversight services. Remote auditors conduct chart audits of representative coding samples from participating medical treatment facilities using Inter-rater reliability auditing methodology. The eDOMA/iCodeRx Document Management software is utilized to form the backbone for all medical records auditing performed by DOMA personnel.

DOMA Technologies is committed to providing the highest quality service to our Government and commercial clients and associates. In keeping with this commitment, DOMA includes the following actions as part of our Corporate Quality Compliance Plan. We have established minimum quality standards of performance for health information management practices concerning coding compliance, data abstracting, data analysis, confidentiality of health information and health record documentation. DOMA promotes the AHIMA and AAPC Code of professional ethics and adheres to principles contained therein. The quality standards we have implemented in support of this effort have included:

- Establish and maintain standards of professional competence and excellence (95% or greater coding/auditing accuracy rate)
- Correct errors within 3 days of identification (assuring 100% coding accuracy)
- Conduct random corporate coding quality reviews on a weekly basis;
- Develop and implement corrective action plans based on audit results;
- Provide on-going coding education; and
- Disseminate information and maintain knowledge of federal, state and private regulations as they pertain to coding, reimbursement and data collection requirements.

DOMA Training/Instructor personnel as part of the quality review process are responsible for developing and conducting coding training for US Army MTF providers and ensuring the ICD9-CM codes they assign for diagnoses documented is correct and accurately reflects the professional services rendered by physicians. DOMA auditors and trainers are also responsible for ensuring that the appropriate CPT4 and HCPCS codes entered are correct and reflective of services provided. DOMA is responsible for ensuring HIPAA compliance and complete confidentiality of all patient medical records.