



## Case Study

Making Healthcare Simple.



### **DOMA helps health care network save storage space (and money) while increasing access to medical records.**

For more than 100 years, Sheltering Arms has served the needs of the ill and injured, and since 1981 they have specialized in state-of-the-art physical rehabilitation in the greater Richmond area.

Today, they offer a full range of rehab and total wellness services, continually striving to offer innovative care at locations that are convenient for patients and their families.

#### **The Challenge**

Sheltering Arms was moving to a new corporate headquarters and felt that moving their paper records into the new administrative space would waste some expensive real estate. They also wanted to have access to these records from each of their nine Rehabilitation Facilities and long term, were looking to implement a real time Electronic Medical Records (EMR) system—but what to do with all those boxes of historical records?

#### **What We Did**

- Using the iCharts system the DOMA Document Conversion team scanned historical paper records.
- We helped Sheltering Arms get set up with their own scanning stations so that they can stay current with digitizing their ongoing paper records until they can implement their EMR system objective.
- Sheltering Arms saw a value in iCharts beyond just the medical record document management process, so DOMA set up their human resources department to use the system to manage their employee documents.

#### **The Results**

- DOMA's Document Conversion team scanned more than 650 boxes of records into iCharts which is now accessible throughout the Sheltering Arms network.
- Sheltering Arms now has two scanning stations which keep them up to date with digitizing their ongoing paper records. They intend to expand



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the number of scanning stations so that the ongoing scanning can happen at each of their facilities.

■ An excerpt from Sheltering Arms annual report:

Electronic Health Records

- Going green initiatives achieved the reduction and elimination of paper medical records
- Improved accuracy of diagnosis, effectiveness of treatment, and timeliness of service to our patients
- 51,000 records were scanned for an astounding total of 1.9 million pages and counting

To learn more about DOMA's products and services, visit our web site at [www.domaonline.com](http://www.domaonline.com) or call **757.306.4920**